

# **SOUTH SOUND 911 COMMUNITY ACADEMY**

**EMPOWERING THE  
COMMUNITY FOR  
A SAFER  
TOMORROW.**



## **OUR ACADEMY**

**THE SOUTH SOUND 911 COMMUNITY ACADEMY IS A FREE SIX-WEEK COURSE DESIGNED TO PROVIDE AN IN-DEPTH LOOK AT OUR 911 CENTER OPERATIONS AND PROMOTE A BETTER UNDERSTANDING OF OUR PUBLIC SAFETY SERVICES. YOU'LL LEARN HOW THINGS WORK BEHIND THE SCENES THROUGH FIVE 90-MINUTE CLASSES AND A FOUR-HOUR OBSERVATION SESSION.**

**CLASSES WILL BE HELD EVERY TUESDAY EVENING FROM TUESDAY, OCTOBER 3 TO TUESDAY, NOVEMBER 7, FROM 6:30-8 P.M. AT SOUTH SOUND 911 – 3580 PACIFIC AVENUE, TACOMA, 98418.**

**TO REGISTER, PLEASE VISIT  
[SOUTHSOUND911COMMUNITYACADEMY.EVENTBRITE.COM](http://SOUTHSOUND911COMMUNITYACADEMY.EVENTBRITE.COM)**

## **OVERVIEW**

### **WHO WE ARE**

- DEPARTMENTS AND PERSONNEL
- OUR SERVICES

### **311 TACOMA FIRST**

**CALL TAKING TRAINING PROTOCOLS/PROGRAM  
SERVICE AREA/COMMUNITIES WE SERVE  
CALL HANDLING FOR POLICE, FIRE, AND MEDICAL  
CALLS**

### **988 SUICIDE AND CRISIS LIFELINE**

**THE LAW ENFORCEMENT AGENCIES WE SERVE  
LAW ENFORCEMENT DISPATCH TRAINING  
PROTOCOLS/PROGRAM**

**DISPATCHING CALLS FOR SERVICE  
PEER SUPPORT PROGRAM**

### **THE FIRE AGENCIES WE SERVE**

**FIRE DISPATCH TRAINING PROTOCOLS/PROGRAM  
DISPATCHING CALLS FOR SERVICE  
COMMUNICATIONS CENTER FLOOR OBSERVATIONS**

**WE WELCOME APPLICATIONS FROM ALL PIERCE COUNTY RESIDENTS. APPLICANTS SHOULD BE AT LEAST 18 YEARS OF AGE, AND A BACKGROUND CHECK WILL BE PERFORMED. FELONY CONVICTIONS ARE NOT ELIGIBLE FOR CONSIDERATION.**



**[WWW.SOUTHSOUND911.ORG](http://WWW.SOUTHSOUND911.ORG)**



**[INFO@SOUTHSOUND911.ORG](mailto:INFO@SOUTHSOUND911.ORG)**



**253-287-4817**



**911**