



CLIENT SERVICES TECHNICIAN

EXTERNAL POSTING

**2019 Annual Salary:
Non-Represented Position**

Pay Range: \$65,294 – 79,365 Annual Salary

Submission deadline: Monday, April 1, 2019 by 5:00 pm

Description of position

As part of the South Sound 911 Technical Services Department, and under the direction of the Lead Client Services Technician, this technical, analytical and customer-oriented position resolves questions, provides assistance and troubleshoots complex computer and application problems; assists with on-going maintenance efforts and security of computers.

Qualifications

2+ years Helpdesk or Service Desk experience in a professional environment

2+ years performing IT troubleshooting

Associate's degree in Information Technology or related field, or a minimum of 2 years of progressively responsible professional computer support experience in a computer support environment.

Position Consideration Process

Apply by submitting a Letter of Interest and Resume to: HR@southsound911.org by 5:00 pm Monday, April 1, 2019. The Letter of Interest should include an explanation of your interest in the position and the agency, years of experience, work assignments or projects, coursework or continued education and commendations, and why you believe yourself to be the best fit for the position.

Candidate submissions will be reviewed the week of April 1, 2019. Selected candidates will be invited to interview the week of April 15, 2019.

Due to the confidential nature and demands of this position, candidates must possess an exemplary personal history and pass a background investigation, psychological evaluation and medical and drug screen as part of the pre-conditional offer of employment.

If you have any questions regarding this announcement, please contact Laura Lakowske @ 253-798-2638 or laura.lakowske@southsound911.org.