

Date action is requested: 3/28/2018

Title: Motion 2018-03 to authorize the expenditure for the annual maintenance for the Stancil Logging Recorder System in an amount not to exceed \$103,137.97

Attachments: WesTek Marketing Invoice 010818-1

Type of action: Motion

SUBMITTED BY: Tim Hannah, Assistant Director of Communications Systems

RECOMMENDATION: It is recommended the Policy Board authorize the payment of the annual expenditure to WesTek for the maintenance on the Stancil Logging Recorder System for South Sound 911.

BACKGROUND: The South Sound 911 voice logging recorder system records radio transmissions between field personnel and our centers as well as telephone calls at our facilities. The Stancil logging recorder system is used by agencies within the local public safety community each year. Users include police and fire dispatchers, police and fire supervisors, administration, records specialists, warrant specialists, and more. The voice logging recorder must be available to users twenty-four (24) hours per day, seven (7) days per week. In the event that any of these devices fails, this maintenance contract would allow for 24x7 telephone support, remote access support, software updates & patches, hardware and remote health monitoring.

ALTERNATIVES: The lack of a maintenance contract would mean that hardware and software failures could impact South Sound 911 and its users. Replacement hardware would have to be ordered on an emergency basis and timely delivery would not be guaranteed.

FINANCIAL IMPACT: \$103,137.97 for 2018, included in the 2018 budget.

Executive Director Review _____

