

## CAREER RECRUITMENT

### CAD System Administrator

\$79,277 - \$106,239

Plus exceptional benefits

South Sound 911 is actively recruiting for a highly qualified candidate to join the Computer-Aided Dispatch (CAD) Team to support one of our most critical systems.

#### The Position

Working under the direction of the Assistant Director of Communications Systems, the CAD System Administrator will work with the CAD Team, which consists of two (2) CAD System Administrators and one (1) GIS Specialist.



#### About South Sound 911

South Sound 911 is the result of collaborative problem-solving efforts between 911 centers and the community. In November 2011, residents of Pierce County voted for a 0.1 percent sales tax increase to support public safety. With the community's support, six 911 centers are consolidating or collocating under South Sound 911, and an integrated, reliable radio system is being built to provide better protection for first responders and safer communities.

Formation of South Sound 911 is underway. Through its member agencies – Pierce County, the City of Tacoma, the City of Lakewood, West Pierce Fire & Rescue, the City of Fife, and the City of Puyallup – South Sound 911 will provide combined 911 and dispatch services for 19 law enforcement agencies and 22 fire departments.

South Sound 911 currently employs over 190 personnel, many of whom work various shifts to provide 24-hour service for 911, dispatch, and records management.

#### Our Computer-Aided Dispatch (CAD) System

In 2010, Pierce County dispatch center managers began exploring the idea of a common CAD platform among all the existing centers at the time. A CAD Recommendation Committee worked for over two (2) years researching and evaluating CAD systems with the goal of a unified regional dispatch system that would serve multiple public safety disciplines and jurisdictions. The selected system would support over 1,800 public safety personnel and over 160 dispatch personnel.

In 2014, South Sound 911 began implementing this idea of a common CAD system for all of its 41 police and fire agencies. In October 2015, the agency's two primary 911 centers and all 19 Pierce County law enforcement agencies went live with the Hexagon Safety & Infrastructure (formerly Intergraph) CAD system. South Sound 911 plans to go live with most of the fire departments later in 2016.

### **Qualifications**

- An equivalent combination of six (6) years of increasingly responsible information technology experience, preferably with CAD systems
- Graduation from an accredited college or university with a bachelor's degree in computer science, business, or related field preferred

### **Compensation & Benefits**

- Salary: \$79,277 - \$106,236 DOQ
- Medical, dental, and vision health benefits
- Life insurance
- Long-term disability
- Paid vacation, holiday and sick leave
- Public Employees' Retirement System Plan 2 or Plan 3

### **Apply**

If you meet the qualifications, apply by submitting a letter of interest and a current resume to [jan.kurz@southsound911.org](mailto:jan.kurz@southsound911.org).

If you have questions, please email South Sound 911 Human Resources at [hr@southsound911.org](mailto:hr@southsound911.org).

### **About Our Area**

Our service area is geographically diverse and demanding. Pierce County is the second most populous county in Washington state and a hub of international travel and commerce – via the Port of Tacoma, the largest transportation corridor in the state (I-5), Puget Sound, its proximity to the Canadian border and its position as a Pacific Rim state. It is also a major part of the state's military core with Joint Base Lewis-McChord located within the county.

Pierce County's 1,790 square miles include a forested mountain range with the largest active volcano in the Pacific Northwest (Mount Rainier), 217 miles of Puget Sound saltwater shorelines, and a 2,400-acre port facility.

Pierce County's other notable and unique sites include the Tacoma Narrows Bridge, one of the longest suspension bridges in the world; Chambers Bay Golf Course, home to the 2015 U.S. Open Championships; LeMay – America's Car Museum; Crystal Mountain Ski Resort; the Tacoma Dome, one of the largest wooden domed structures in the world; the Washington State Fair, one of the 10 largest fairs in North America; Point Defiance Park and the 600-acre Northwest Trek wildlife preserve.



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To learn more, please visit  
[www.southsound911.org](http://www.southsound911.org)