

INFOBULLETIN

First fire dispatch employees transition to South Sound 911

January 1st marked not only the start of 2017, but was also the day Fire Comm dispatchers and supervisors officially became South Sound 911 employees. They are also the agency's first fire dispatch employees.

The transitioning of dispatch employees was approved by West Pierce Fire & Rescue's Board of Commissioners in November and South Sound 911's Policy Board in December. However, South Sound 911 already had budgetary and operational responsibility of WPFR's Fire Comm as of January 2015.

South Sound 911's Fire Communications Center is located in Lakewood. It is one of South Sound




911's three communications centers in Pierce County. The others are the South 35th Street Communications Center in Tacoma and the Eastside Communications Center in Puyallup; both are law enforcement communications centers. A fourth communications center is still operated and staffed by the Tacoma Fire Department.

Tacoma Fire Communications to launch new CAD system

The Tacoma Fire Department's dispatch center will transition to the new Hexagon Safety & Infrastructure computer-aided dispatch (CAD) system on April 10th. It will also mark the first time all 41 of South Sound 911's police and fire partner agencies will be using the new regional, unified CAD system.

Fire and medical aid calls will still be transferred to fire dispatchers, as has been the process in Pierce County. The new CAD system allows for the sharing of information collected from the initial call, such as the incident location or address; however, for the time being, fire dispatchers will still enter information for their responders separately.



**PUGET SOUND HOSPITAL
COMMUNITY MEETING**

NEW TIME
JANUARY 11, 2017
JOIN US

WHERE: Tacoma-Pierce County Health Department auditorium
3629 S D St, Tacoma, WA 98418

WHEN: 6:00 p.m. - 7:00 p.m.

SOUTH SOUND 911
Pierce County

Upcoming Meetings

Policy Board

Jan. 27
9 a.m.
Lakewood City Hall
6000 Main St SW
Lakewood WA 98499

Operations Board

Jan. 13
9:30 a.m.
WPFR Station 20
10928 Pacific Hwy SW
Lakewood WA 98499

Meeting agendas and meeting minutes are available at www.southsound911.org

Policy Board

Joe Lonergan
City of Tacoma Councilmember

Tim Curtis
City of Fife Councilmember

Mike Brandstetter
City of Lakewood Councilmember

Bruce Dammeier
Pierce County Executive

Julie Door
City of Puyallup Councilmember

Dave Enslow
City of Sumner Mayor

Grant Erb
*West Pierce Fire & Rescue
Commissioner*

Paul Pastor
Pierce County Sheriff

Doug Richardson
Pierce County Councilmember

Robert Thoms
City of Tacoma Councilmember

Operations Board

Jim Sharp
West Pierce Fire & Rescue Chief

Mike Zaro
Lakewood Police Chief

Bud Backer
East Pierce Fire & Rescue Chief

Ryan Baskett
Graham Fire & Rescue Chief

John Burgess
Gig Harbor Fire & Medic One Chief

Kelly Busey
Gig Harbor Police Chief

Peter Fisher
Fife Police Chief

Nick Hausner
Pierce County Sheriff Operations Chief

Bryan Jeter
Puyallup Police Chief

Kathy McAlpine
Tacoma Police Asst. Chief

Cliff McCollum
Browns Point-Dash Point Fire Chief

Brad Moericke
Sumner Police Chief

Faith Mueller
Tacoma Fire Deputy Chief

Dan Olson
Central Pierce Fire & Rescue Chief

Ron Schaub
Pierce Transit Chief

Executive Director

Andrew E. Neiditz
South Sound 911

South Sound 911
955 Tacoma Ave. S., Ste. 102
Tacoma, WA 98402

Online records request portal streamlines public disclosure process

The online [records request portal](#) South Sound 911 launched a year ago last month has successfully streamlined the public disclosure process. In 2016, **33,678** requests were submitted online for 911 audio, computer-aided dispatch (CAD) logs, police reports, and accident reports — and requestors were able to download those records electronically at no charge.

South Sound 911 uses the portal to fulfill requests for 911 audio and CAD logs for all 19 partner law enforcement agencies and to fulfill requests for police and vehicle accident reports for DuPont, Eatonville, Edgewood, Lakewood, Milton, Roy, Ruston, Tacoma and University Place Police, and the Pierce County Sheriff's Department.

For more information about South Sound 911 public records requests, visit our website at www.southsound911.org/157/Public-Records-Requests.

Pat McCarthy, founding Policy Board member, its first board chair, and a driving force behind the voter-supported initiative which created



South Sound 911, attended her final Policy Board meeting on Dec. 7th. McCarthy was presented with a South Sound 911 jacket to wear with pride as she moves on to a new role in government as Washington State Auditor. We wish her well as she blazes new trails!

Contributions to chaplaincy making a difference

Last April, South Sound 911 implemented a charitable giving option for employees to contribute to the Tacoma-Pierce County Chaplaincy (TPCC).

As of October, 17 employees were contributing and \$1,924 was collected from April through October. This is an incredible contribution that truly makes a difference.

The TPCC is a non-profit that operates on donations from the community. They have four paid chaplains and 36 volunteer chaplains who respond to about 10,000 calls a year.

"While each of us is fortunate to have good jobs, none of us are exempt from the stresses and trauma of life," Communication Officer Maggie Eastman wrote.

"Many of us have had reason to use TPCC services in both our work and our lives outside of work. We don't have to look far to see the wonderful work the TPCC does to help those in the community heal... Giving to them is a way each of us can help people in our community and give back." Ms. Eastman was one of the employees who spearheaded the TPCC initiative.

